

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

SERVINFORM, S.A.

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a/an
Information Security Management System

for the following scope:
SPECIFIED IN ANNEX TO THE CERTIFICATE
which fulfils the requirements of the following standard

ISO/IEC 27001:2013

First issued on: 2015-11-04 Last issued: 2023-06-01 Validity date: 2024-11-04

Registration Number: **ES-SI-0036/2015**



Alex Stoichitoiu
President of IQNET



Rafael GARCÍA MEIRO
CEO

AENOR
Confia

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

IQNET Members*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic
Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA FCAV Brazil FONDONORMA Venezuela ICONTEC
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LSQA Uruguay MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria
Austria SII Israel SIQ Slovenia SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TSE Türkiye YUQS Serbia

* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com

Certificate

Annex to IQNET Certificate Number

ES-SI-0036/2015

SERVIFORM, S.A.

PI PISA, CL MANUFACTURA Nº 1, 5, 7, 9 Y 11. 41927 - MAIRENA DEL ALJARAFE (SEVILLA)

List of additional locations:

SERVIFORM, S.A.

PI PISA, CL MANUFACTURA Nº 1, 5, 7, 9 Y 11.
41927 - MAIRENA DEL ALJARAFE
(SEVILLA)

POLIGONO INDUSTRIAL DEL MEDITERRANEO , CL FILA,
8.
46550 - ALBUIXECH
(VALENCIA)

PI LEGUIZAMON, CL GORBEIA, 1.
48450 - ETXEBARRI
(BIZKAIA / VIZCAYA)

AV. DE LOS PREMIOS NOBEL, 37.
28850 - TORREJÓN DE ARDOZ
(MADRID)

PASSEIG DE LA ZONA FRANCA 191.
08038 - BARCELONA

EDIFICIO NOVOSUR, AV DE LOS ROSALES 42.
28021 - MADRID

EDIFICIO JULIÁN CAMARILLO 16.
28037 - MADRID

ARTEOS DIGITAL, S.L. CL LES MASIES, 13-15 08635 SANT ESTEVE SESROVIRE, BARCELONA.
08635 - SANT ESTEVE SESROVIRE
(BARCELONA)

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Colombia **ICS** Bosnia and Herzegovina **Inspecta Sertifointi Oy** Finland **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea
LSQA Uruguay **MIRTEC** Greece **MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** México **PCBC** Poland **Quality Austria**
Austria **SII** Israel **SIQ** Slovenia **SIRIM QAS International** Malaysia **SGS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

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Activities within the scope of IQNet Certificate **SERVIFORM, S.A.**
Number **ES-SI-0036/2015** include the following:

The information systems that support the information security mechanisms of the business processes and information assets used in the development, management and provision, maintenance, improvement and continuity related to the provision of the services of:

- Reception, Storage, Treatment, Printing, Finishing of customer documents and their communication and transmission by any electronic method (SMS, Email, etc.)**
 - Development of Services and Applications, Business Digitization and Automation, Social Network Management, Omnichannel VoIP Virtual Switchboard, Furniture and Technology for Point of Sale and IOT and Development of Machine Learning and Artificial Intelligence algorithms.**
 - Provision of Call Center services (reception, sales, issuance, c2c, etc.), Request Management, Technical Support, Backoffice to users and Administrative Procedures.**
 - Debt recovery and recovery management both nationally and international.**
- according to the current statement of applicability (SOA) to the issued date of the certificate.**

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