

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

SERVINFORM, S.A.

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a/an
Quality Management System

for the following scope:
SPECIFIED IN ANNEX TO THE CERTIFICATE
which fulfils the requirements of the following standard

ISO 9001:2015

First issued on: 1999-08-01 Last issued: 2024-04-04 Validity date: 2024-12-30

Registration Number: **ES-0683/1999**



Alex Stoichitoiu
President of IQNET



Rafael GARCÍA MEIRO
CEO

AENOR

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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Certificate

Annex to IQNET Certificate Number

ES-0683/1999

SERVIFORM, S.A.

AV. DE LOS PREMIOS NOBEL, 37. 28850 - TORREJÓN DE ARDOZ (MADRID)

List of additional locations:

SERVIFORM, S.A.

A) AV. DE LOS PREMIOS NOBEL, 37.
28850 - TORREJÓN DE ARDOZ
(MADRID)

B) PI LEGUIZAMON, CL GORBEIA, 1.
48450 - ETXEBARRI
(BIZKAIA / VIZCAYA)

C) EDIFICIO NOVOSUR, AV DE LOS ROSALES 42.
28021 - MADRID

D) EDIFICIO JULIÁN CAMARILLO 16.
28037 - MADRID

E) PASSEIG DE LA ZONA FRANCA 191.
08038 - BARCELONA

SVF FINANCE, S.L.U.

E) AV DE LOS PREMIOS NOBEL 37.
28850 - MADRID

ARTEOS DIGITAL, S.L.

F) AV DE LOS PREMIOS NOBEL 37.
28850 - MADRID

G) PI LEGUIZAMON, CL GORBEIA 1.
48450 - ETXEBARRI
(VIZCAYA)

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Certificate

Activities within the scope of IQNet Certificate **SERVIFORM, S.A.**
Number **ES-0683/1999** include the following:

- A. User service through Call Center. Telephone sales services. Customer Service Services through Social Networks. Data Recording. Support systems for the client's business through Back Office. Information processing. Electronic and online billing. Sending SMS.**
- B. Data recording and information processing. Sending SMS. Electronic and online billing.**
- C. Digitization, indexing and manipulation of documents. Data recording and support systems for the client's business through Back Office.**
- D. Data recording and support systems for the client's business through Back Office.**
- E. User service through Call Center. Telephone sales services. Data recording and support systems for the client's business through Back Office.**
- F. Notification, advertising, direct marketing and billing services. Dispatch and home delivery of correspondence by any means of distribution. Fixed and variable printing, customizations, folding, enveloping, handling, packaging, bagging and shrink-wrapping of magazines, brochures, books and any type of document and/or object.**
- G. Notification, advertising, direct marketing and billing services. Dispatch and home delivery of correspondence by any means of distribution. Pre-pressing, fixed and variable printing, customizations, folding, die-cutting, enveloping, handling, packaging, bagging and shrink-wrapping of magazines, brochures, books and any type of document and/or object.**

First issued on: 1999-07-14 Last issued: 2024-04-04 Validity date: 2024-12-30



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